

How to Answer an ITRS Call

Firstly answer the incoming call on the phone and open the ITRS app on your smartphone, tablet or PC.

The app will show the alert "ITRS calling". Press "Accept" and begin communicating in text when the ITRS agent answers.

To end the call, simply close the ITRS app and then hang up the call on the fixed phone or mobile keypad.

Remember the service requires an active ITRS phone call in parallel with an internet connection using the ITRS app.

So if you are calling from a registered landline, don't hang up the call until after you are completely finished the text call on you ITRS app.

If answering a call on your mobile phone, leave the call active and then press the home button to move between the ITRS app and you phone keypad.